



The Network of Care for Behavioral Health is provided in partnership with the National Association of County Behavioral Health & Developmental Disability Directors.



# For Behavioral Health

www.networkofcare.org



**1 / SERVICE DIRECTORY**  
Provide a comprehensive database that enables consumers to quickly locate local programs and services and make informed choices about what they need.

**2 / CRISIS SERVICES**  
Offer quick reference to all local emergency and crisis intervention programs in your area.

**3 / LIBRARY**  
Assembles more than 30,000 high-quality articles, fact sheets and interactive tools in English – and more than 10,000 in Spanish.

**4 / eLEARNING**  
Free online training for consumers and a comprehensive online solution for professional CEUs.

The Network of Care was specifically recommended to all states and counties by the President's New Freedom Commission on Mental Health. This unique and successful program has served tens of millions of consumers during the past decade. It can be easily replicated and customized for any county and state in the nation.

“ For such low cost, it's an incredible resource that you can provide to your community. It's the one place where you find everything. ”

- **Mark Refowitz**  
*Behavioral Health Director, Orange County (Calif.) Health Care Agency*



During the past decade, the Network of Care has served more than 30 million persons across the nation and trained hundreds of thousands – in person and online – via our eLearning system. The Call Center application has served hundreds of thousands of consumers.

### More NOC key features:

- The Learning Center is designed to educate, inform, and provide access to the most relevant information available for a particular subject area.
- Each portal is fully customized to serve the local area, and a user-friendly client interface enables Network of Care partners to easily display local content throughout the site.
- An advanced Social Networking platform is designed to promote collaboration and coordination across diverse groups in each community.
- Both HIPAA - and HL7-compliant, the Personal Health Record stores valuable medical and legal information and documents. It integrates seamlessly with the Network of Care.
- A Call Center application that records and tracks information about a client's specific and unmet needs. Customize fields for data collection; make direct referrals to providers, and produce the reports you need..

## Get In Touch:

For more information or to schedule a Webcast demo for you and your leadership team, please contact:

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# Executive Summary

## The Network of Care – A One-Stop Shop for Consumers, Family Members and Care Managers Living with Behavioral-Health Issues

### Background

The Network of Care concept was piloted 15 years ago via a demonstration grant from the State of California, in partnership with California counties and Trilogy. The pilot was in the field of aging and long-term care. It was an immediate success and quickly spread to other health- and human-services arenas, at the request of state and local governments. The Network of Care now offers portals for: Seniors & People with Disabilities; Foster Care; Behavioral Health; Developmental Disabilities; Domestic Violence; Children and Families; Prisoner Reentry Services; Veterans, Service Members & Their Families, and Public Health Assessment and Wellness.

### The Network of Care for Behavioral Health

The Network of Care for Behavioral Health has won several national awards. The Behavioral Health product was piloted in San Diego County, Calif., and funded by the California Department of Mental Health. The development phase involved the County Behavioral Health Directors Association of California; consumers, case managers; the National Alliance on Mental Illness; Mental Health America, and variety of local agencies.

When completed, the Network of Care was specifically recommended for adoption across the nation by the President's New Freedom Commission on Mental Health and currently exists in 17 states and nearly 200 local jurisdictions. The Network of Care's goals are to offer a single place where all information can easily be found about services; support; advocacy; self-assessment, recovery tools and more. The Network of Care has a strong emphasis on personal knowledge and empowerment; early intervention, prevention and general physical health or wellness. It combines best-in-class information from around the country with a comprehensive collection of all local services and support.

The Network of Care for Behavioral Health was specifically designed to be replicated anywhere at a small fraction of its original development cost. It can indeed be replicated quickly and affordably to any local and state jurisdiction in the nation. All locally customized portals are available for public use at no cost and are commercial-free. Use of the Network of Care has been extremely successful throughout the country.

### Support

The following organizations are either Network of Care partners or have recommended national deployment:

- National Alliance on Mental Illness
- National Association of State Mental Health Program Directors
- National Association of Counties
- National Association of County Mental Health and Developmental Disability Directors
- Mental Health America